

CATEGORY: *Travel*

STANDARD QUESTIONS WITH EACH AWARD IN THIS CATEGORY

Who or what are you Nominating?

Your website url

Provide a short Video explaining why your nomination is a worthy winner. Get creative, share you story, your why you do what you do, and what makes you or your business unique!

Is there anything more you would like to share that we haven't covered? Is there anything you think we need to know that is important to your business or brand?

Have you been nominated or won other Industry awards?

WELLNESS ON WATER

Describe your delivery of Wellness on Water. And outline the main benefits.

What new initiatives have you planned for 2022?

What brands do you partner with for Spa, wellness and amenities?

How long have you been operational? COVID aside, how have you grown (not just size) as a brand.

What is your philosophy or approach to Wellness? How do you deliver physical, mental &/or emotional wellbeing to your clients?

How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

How do you measure client satisfaction? Give examples (statistics, testimonials, links, etc.) that show how you've been able to maintain consistently high levels of customer satisfaction over time.

Travel

BEST ECO RESORT OR HOTEL

What is it about your property that your guests enjoy most?

Do you have any sustainability or environmental certifications?

Localisation - what % of your team are local. And do you use any local brands or products.

What new initiatives have you planned for 2022?

What brands do you partner with for Spa, wellness and amenities?

Summarise your architecture, interiors and facilities in relation to sustainability.

Describe your Food & Beverage ethos. How much of what you create is organic, sourced locally or grown on-site etc.?

Describe your sustainability ethos/mission, and how you implement this in your property.

What three features makes your property or business stand out from the others?

How long have you been operational? COVID aside, how have you grown (not just size) as a brand.

What is your business' approach to social responsibility? Describe any initiatives that demonstrate a positive contribution to society. Also describe any actions that your company has taken to make operations more Sustainable.

How do you keep your team happy and engaged? Describe your approach to training, as well as staff and team development.

How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

How do you measure client satisfaction? Give examples (statistics, testimonials, links, etc.) that show how you've been able to maintain consistently high levels of customer satisfaction over time.

Travel

BEST TRAVEL AGENT

List any powerful partners or collaborations you have worked with (past and present) that have helped your business, and provide a better service for your clients.

What were your top three destinations in 2019 and which ones do you anticipate for 2022? How do you ensure your clients are across your recommendations?

Describe your client base or target market. And how are you reaching these?

What new initiatives have you planned for 2022?

What three features makes your business stand out from the others?

How long have you been operational? COVID aside, how have you grown (not just size) as a brand.

How do you keep your team happy and engaged? Describe your approach to training, as well as staff and team development.

How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

How do you measure client satisfaction? Give examples (statistics, testimonials, links, etc.) that show how you've been able to maintain consistently high levels of customer satisfaction over time.

Can you share Client Testimonials?

How many people do you employ?

Have you been nominated or won other Industry awards?

How do you make a difference?

What do you love most about what you do?

Travel

BEST NEW RESORT OR HOTEL

What is it about your property that your guests enjoy most?

Do you have any sustainability or environmental certifications?

Localisation - what % of your team are local. And do you use any local brands or products.

What is the inspiration behind your property? Tell us a bit about your concept and what makes you unique?

What new initiatives have you planned for 2022?

What brands do you partner with for Spa, wellness and amenities?

What three features makes your property or business stand out from the others?

How long have you been operational? COVID aside, how have you grown (not just size) as a brand.

What is your business' approach to social responsibility? Describe any initiatives that demonstrate a positive contribution to society. Also describe any actions that your company has taken to make operations more Sustainable.

How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

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Travel

BEST TRAVEL EXPERIENCE

Tell us about your Travel experience. Is it cultural, life changing, an adventure, a special food journey, or a nature tour?

Does your experience rely on outside services? How did you organise the collaboration

What was the inspiration for your Travel Experience?

What is it about your experience that makes it so incredible?

Who is your main customer-base? And how do they learn about your experience and book to do this?

What is your business' approach to social responsibility? Describe any initiatives that demonstrate a positive contribution to society. Also describe any actions that your company has taken to make operations more Sustainable.

How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

How do you measure client satisfaction? Give examples (statistics, testimonials, links, etc.) that show how you've been able to maintain consistently high levels of customer satisfaction over time.

Can you share Client Testimonials?

Travel

BEST ISLAND RESORT

What is it about your property that your guests enjoy most?

Do you have any sustainability or environmental certifications?

Localisation - what % of your team are local. And do you use any local brands or products.

What new initiatives have you planned for 2021-2022?

What brands do you partner with for Spa, wellness and amenities?

What three features makes your property or business stand out from the others?

How long have you been operational? COVID aside, how have you grown (not just size) as a brand.

What is your business' approach to social responsibility? Describe any initiatives that demonstrate a positive contribution to society. Also describe any actions that your company has taken to make operations more Sustainable.

How do you keep your team happy and engaged? Describe your approach to training, as well as staff and team development.

How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

How do you measure client satisfaction? Give examples (statistics, testimonials, links, etc.) that show how you've been able to maintain consistently high levels of customer satisfaction over time.

Travel

MOST UNIQUE PROPERTY

What is it about your property that your guests enjoy most?

What is it about your property that makes it so unique? Feel free to support your answer with video or images showing us your unique features

Is there anything more you would like to share that we haven't covered? Is there anything you think we need to know that is important to your business or brand?

Do you have any sustainability or environmental certifications?

What is the inspiration behind your property? Tell us a bit about your concept and what makes you unique?

What new initiatives have you planned for 2022?

What brands do you partner with for Spa, wellness and amenities?

What three features makes your property or business stand out from the others?

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How do you monitor for quality control? What systems do you have in place (if any) for ongoing business improvement?

How do you measure client satisfaction? Give examples (statistics, testimonials, links, etc.) that show how you've been able to maintain consistently high levels of customer satisfaction over time.